

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.:	10/736,923)	Confirmation No.:	5335
)		
Applicant:	CHAN et al.)	TC/A.U.	2614
)		
Filed:	12/15/2003)	Examiner:	GAUTHIER, G.
)		
Docket No.:	4366-152)		
)		
For:	CLIENT CUSTOMIZABLE)		
	INTERACTIVE VOICE)		
	RESPONSE SYSTEM)		

AMENDMENT AND RESPONSE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Applicants submit this Amendment to address the Office Action having a mailing date of September 3, 2008. Please credit any overpayment or charge any underpayment to Deposit Account No. 19-1970.

Please amend the above-identified patent application as follows:

Amendments to the Claims are shown in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 9 of this paper.